

	KeConnect ADSL MAX High speed broadband! Home / SoHo user upgrade form	RESELLER CODE:	
		RESELLER EMAIL:	

INSTALLATION ADDRESS				INVOICE ADDRESS			
Contact	Title	Name(s)		Contact	Title	Name(s)	
Company				Company			
Address				Address			
Postcode				Postcode			
Tel				Tel			
Fax				Fax			

Existing KeConnect User Name (If applicable): VAT Invoice Required?: YES / NO

Your Email Address

If you have an existing email address, please state it above so we can keep you informed by email on the progress of your order.

SECTION 1.) BROADBAND DETAILS

EXISTING ADSL LINE TO BE UPGRADED

PLEASE SELECT PACKAGE TO UPGRADE TO:

ADSL MAX SERVICES	Upgrade	Monthly	Tick
ADSL MAX HOME PAY AS YOU GO Up to 8Mbps** download/up to 448Kbps upload speed. 1 Static IP address (on request). Bandwidth usage will be automatically billed in arrears at £0.00368/1Mb or part thereof. KeConnect recommend that ADSL routers being used on the Max PAYG service are (re)configured with an idle connection timeout or dial on demand option enabled.	FOC	£9.99	<input type="checkbox"/>
ADSL MAX HOME 10 Up to 8Mbps!*** download/up to 448Kbps upload speed. 1 static IP Address (on request). Monthly download allowance 10GB. Bandwidth usage in excess of allowance will be automatically billed in arrears at £2.18/GB or part thereof, and cannot be carried over to the following month.	FOC	£19.99	<input type="checkbox"/>
ADSL MAX SOHO 20 Up to 8Mbps!*** download/up to 448Kbps upload speed. 4 static IP Addresses (on request). Monthly download allowance 20GB. Bandwidth usage in excess of allowance will be automatically billed in arrears at £2.18/GB or part thereof, and cannot be carried over to the following month.	FOC	£24.99	<input type="checkbox"/>
ADSL MAX SOHO 50 Up to 8Mbps!*** download/up to 448Kbps upload speed. 4 static IP Addresses (on request). Monthly download allowance 50GB. Bandwidth usage in excess of allowance will be automatically billed in arrears at £2.18/GB or part thereof, and cannot be carried over to the following month.	FOC	£34.99	<input type="checkbox"/>
ADSL MAX SOHO 100 Up to 8Mbps!*** download/up to 448Kbps upload speed. 8 static IP Addresses (on request). Monthly download allowance 100GB. Bandwidth usage in excess of allowance will be automatically billed in arrears at £2.18/GB or part thereof, and cannot be carried over to the following month.	FOC	£39.99	<input type="checkbox"/>
ADSL MAX SOHO UNLIMITED No monthly download limit** Up to 8Mbps!*** download/up to 448Kbps upload speed. 8 static IP Addresses (on request). Unlimited monthly download allowance** Bandwidth usage in excess of allowance will be automatically billed in arrears at £2.18/GB or part thereof, and cannot be carried over to the following month.	FOC	£129.99	<input type="checkbox"/>

***** IMPORTANT INFORMATION ABOUT ADSL MAX SERVICES - Up to 8Mbps** – ADSL Max services are only available to customers whose telephone exchanges have been enabled for the provision of DSL MAX. A customers' ability to receive particular download/upload speeds will be dependant on the quality of the phone line and their distance from the exchange. ADSL Max is a rate adaptive service, which means that KeConnect will supply the service at the maximum speed that the customer's line can support. The actual ADSL Max line rate supportable will be determined during the first 10 days of use, after which time the highest stable rate possible will be set. Faults relating to connection speed cannot be reported within the initial 10-day period, during which you may experience intermittent connectivity. Because of the rate adaptive nature of ADSL Max, connection speeds may vary (i.e. go up/down) during the course of your contract period. Please refer to KeConnect's ADSL FAQ pages, which can be found at www.keconnect.co.uk/adslmax.

Please post this order form along with a completed Direct Debit mandate to KeConnect Internet, Pegasus One, Orion Business Park Great Blakenham Ipswich Suffolk IP6 0LW

Please note that a faxed copy Direct Debit mandate is not acceptable.

KeConnect Internet is a trading style of KeConnect Systems Limited.

KeConnect Systems Limited is a company registered in England and Wales with a Registered company number of 02522134.

Registered Office Address: Beacon Hill Park, Newark, Nottinghamshire, NG24 2TN. VAT Number 571 0622 65.

Tel: 08450 506050 Web: www.keconnect.co.uk Email: sales@keconnect.co.uk

SECTION 2.) INCLUSIVE SERVICES – on request.

STATIC IP ADDRESSES –INCLUDED ON REQUEST	Tick
Please allocate inclusive static IP address(es) as above INCLUDED IN COST BUT MUST BE REQUESTED	

EMAIL ACCOUNTS (3 included) @keme.co.uk (Optional)
If required, please state your choice of username @keme.co.uk email address (POP3 / webmail) for your three email accounts:
1. _____ @keme.co.uk (or @ intamail.com if adding Email Security Pack)
2. _____ @keme.co.uk (or @ intamail.com if adding Email Security Pack)
3. _____ @keme.co.uk (or @ intamail.com if adding Email Security Pack)
Note: KeConnect will provide your password. To check email online simply visit www.keme.co.uk and use your username and password.

HOME USER WEB SPACE - (Home Unlimited products only)	Tick
If you require 25MB of standard HTML web space (www.keconnect.co.uk/~username) please tick.	
Note: KeConnect will provide your username and password..	

SECTION 3.) GREAT VALUE ADD-ONS

EMAIL SECURITY PACK	Activation	Monthly	Tick
KeConnect EMAIL SECURITY Pack provides anti-spam & anti-virus filtering for up to three @keme.co.uk email Addresses (New customers will get an @intamail.com address rather than @keme.co.uk)	Nil	£2.49	

BROADBAND ASSURANCE	DESCRIPTION	Monthly	Tick
Priority care in the event Of a broadband fault	Priority ADSL fault reporting, response from BT to KeConnect within 3 working hours of fault being reported and follow up response within 20 working hours. Covered by a BT Service Level Guarantee. Covers the ADSL connection from telephone exchange to end users premises only. Broadband Assurance minimum response times are reliant on 24-hour access being made available at the end user site should a BT engineer need to be dispatched. The BT engineer will contact the end user directly to confirm attendance. If 24-hour access is not available, the next engineer appointment within working hours will be offered.	£11.74 per line	

TOTAL INITIAL COST		TOTAL MONTHLY COST	
TOTAL	£	TOTAL	£
	including VAT		including VAT

Note: All prices on this order form are shown including VAT

AUTHORITY		
I hereby accept that I have read and agree to KeConnect Internet's Broadband Terms and Conditions and KeConnect Internet's Acceptable Usage Policy (found at www.keconnect.co.uk/terms). I understand that any intamail.com email addresses assigned to me are done so on subscription to the Email Security Pack will be discontinued in the event of the cancellation of this service. I understand that this is a 12-month service contract, all prices include VAT and payments are taken monthly, in advance by Direct Debit.		
Signature(s)	Full Name (Please Print)	Date

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